

Assets and Inventory Management



Accounting for the ownership and location of assets is essential to the success of every business. What do I have? Where is it? Who is responsible for it?

Business Challenge

Organizations need immediate and complete visibility into the configuration and costs of assets and inventory items whether in service or stored in a warehouse.

Solution

With PCR-360 organizations can manage their inventory from cradle to grave with unprecedented access and insight into the inventory currently owned by the organization.

The PCR-360 inventory management functionality enables organizations to manage all types of items, both physical and virtual (such as software). PCR-360 provides the ability to:

- Manage procurement and receipt of items.
- Manage multiple warehouses and stock levels for each item.
- Track where an item is located from the time it arrives through deployment and on to retirement.
- Manage related items and services.
- Chargeback costs associated with the ownership of items.
- Automate warranty and maintenance activities.

Inventory Management

PCR-360 provides an automated structure to manage the distribution, configuration, and financial accountability of all the organization's IT services and assets. Detailed information is recorded to track the entire lifecycle of the item including serial numbers, supplying vendors, manufacturer, warranty, procurement cost, and resale costs.

The inventory function is part of the full PCR-360 suite to automate a variety of processes.

- Quickly identify the location, configuration, inter-relationships, and ownership of all your services and assets.
- Maintain complete lifecycle of serialized assets.
- Update your stock counts and define the warehouse where the item is stored.
- Automatically update stock counts and in service locations through Service Desk.
- Utilize Service Catalogs to bundle items with other inventory and assets, services, and charges.
- Automatically create or update billing records for one time and recurring charges when an item is put in service or removed from service.
- Maintain real-time control of your e911 location

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Visibility

PCR-360 was designed to provide a wealth of information at your fingertips. PCR-360's user friendly design provides comprehensive views and dashboards. This allows users to quickly find information and organizations to make better business decisions.

The screenshot displays the PCR-360 software interface. The top window, titled 'Inventory : Inventory Overview', shows a table with columns: Catalog Status, Manufacturer, Part Number, Description, UOM, Location Path, Availability, On Hand, Pending, Staged, Picked Up, On Order, Reorder, and Exp Ca. The bottom window, titled 'Inventory : Equipment', shows a table with columns: Serial Num, Asset Tag, Owner, Location, Status, Equipment ID, and Catalog ID. Both windows include search filters and navigation tabs like 'Main', 'Preferences', and 'Admin'.

Other Benefits

Warehoused Items: With PCR-360 organizations can define multiple storage locations and related quantities. Items can easily be transferred between warehouses.

In Service Items: PCR-360 will track an exact location where an item is installed, who owns the item, and the billing information associated with the item.

Contracts, Warranty, and Maintenance: PCR-360 tracks a variety of dates related to an item. Organizations have visibility into who the item was purchased from, when the warranty expires, and when maintenance is due. Contracts can be attached to the item record for easy retrieval when needed.

Related Items: PCR-360 tracks not only the configuration of the main item (parent record) but other items (child records) associated with it. PCR-360 works with any external data discovery tools to populate this information.

Bulk Updates: PCR-360's bulk update feature allows a change to be made to multiple items at one time.

Updated through Service Desk: When an in-stock item is used in conjunction with a service order the warehoused stock information is automatically updated in real time.

Return Orders: When an item is taken out of service it can be returned to a warehouse or sent back to the vendor. When an item is returned to the vendor PCR-360 will continue to track this item to ensure appropriate steps are taken by the vendor.