



November 29, 2010

Professional Computing Resources, Inc.  
4635 N. Breton Ct.  
Kentwood, MI 49508

Dear Dan Ross;

Congratulations! It is with great pleasure we present your company with this Avaya DevConnect Compliant Award for successful compliance testing with Avaya Inc.'s Avaya Aura™ Communication Manager 6.0 (R016x.00.0.345.0) and Avaya Aura™ Application Enablement Services 5.2.2 (r5-2-2-105-0).

Your company's PCR COMIT Technology Management System 5.0 has been compliance tested by Avaya's DevConnect Technical Team and has been officially accepted as compliant on November 29, 2010. The Avaya DevConnect Compliant Award is now valid, based on the stated version of each party's solution.

Avaya is committed to providing its customers with solutions that are fully compatible with the Avaya Aura™ Communication Manager 6.0 (R016x.00.0.345.0) and Avaya Aura™ Application Enablement Services 5.2.2 (r5-2-2-105-0). With this successful Compliance testing, Avaya provides customers the assurance of successful product interoperability. By continuing to pursue improvements in product integration, we offer a more cost effective, integrated solution to our customers.

Please look to the Avaya DevConnect Program for continued marketing and development support of your product in conjunction with Avaya Inc.'s Avaya Aura™ Communication Manager 6.0 (R016x.00.0.345.0) and Avaya Aura™ Application Enablement Services 5.2.2 (r5-2-2-105-0).

We look forward to continuing our joint success in the future. Again, Congratulations!

Sincerely

DevConnect Program  
Avaya Inc.